

Now that we have completed our first bed bug treatment at your home/business, you may have several questions. This FAQ will answer many of the most common that we receive. If there is anything here that isn't covered, please reach out to our office or your service technician and we will be happy to help.

Q: When is it safe to re-enter my home and how should I handle my furniture?

A: It is recommended that you wait until four hours have passed from the time of the completion of the treatment. At that time, all treated surfaces will be dry and ready for you and your pets to resume normal activities. If there are any areas such as hard flooring or smooth furniture *surfaces*, which show residual from water that was used to deliver products, these areas can be wiped clean. However, cleaning agents should not be used near cracks and crevices around baseboards, window and door frames, or furniture, as these may compromise the treatment. Vacuuming can resume as usual.

Q: What about my bedding and clothing that I removed prior to the treatment?

A: These items can be replaced to the original areas such as dressers, closets, linen storage, and beds, if they have been removed and laundered in accordance with the directions for pre-treatment preparation. Any items that you do not wish to reintroduce immediately should be kept in bags until the completion of the two-week follow up service.

Q: What should I expect to see after the treatment?

A: In the days following the treatment, you will likely see dead insects in and around the infested areas. For 3-5 days you may see live bugs, but their behavior will likely be slow and disoriented. If you see bed bugs active or are receiving bites after the 5-day mark, contact the office and we will advise you from there.

Q: If I see any bed bug activity after the treatment, should I use my own over the counter products to kill them?

A: No. Most bedbugs are immune to commonly used over the counter products and will not be killed. In addition, most available products act as repellents, which bedbugs are sensitive to. This means that they will likely detect the products you apply and alter their behavior to avoid the treated area, driving them into new areas, causing the infestation to disperse and become more widespread than it was. This includes "natural" and "non-toxic" products such as essential oils and diatomaceous earth. In addition, if applied incorrectly, they may cause allergic and negative skin reactions.

Q: What happens next?

A: Approximately two weeks after the initial treatment we will be contacting you to perform a follow-up inspection and treatment as needed. In preparation, you will not need to empty dressers, closets, or nightstands unless recommended by the initial treatment technician. Beds will need to be stripped, and all flooring should be cleared. Couches and other upholstered furniture should be readily accessible. Do not at any time remove box spring or mattress covers.

As always, do not hesitate to contact us with any questions or concerns.